

Corporate Citizenship of Novartis and Ciba Vision

Dear Madam or Sir,

As a subsidiary of Novartis it is our mission to develop innovative products with our trade partners and suppliers which promote healthy vision and enhance the quality of life of our costumers. As part of this mission, we are committed to being a responsible corporate citizen. We do everything we can to operate in a manner that is sustainable – economically, socially and environmentally – in the best interests of the long-term success of our enterprise and its stakeholders.

In support of this goal, we firmly support the principles of the United Nations Global Compact and the “Pharmaceutical Industry Principles for Responsible Supply Chain Management”. We are committed to reflecting these in our business principles and practices.

We give priority to business partners, suppliers and contractors who meet our Third Party Code of Conduct and share our societal and environmental values. We strongly support your efforts to promote these values through your business activities. We are convinced that this will benefit not only business development but also the local community and environment.

Specifically, we expect our Third Party Suppliers to meet expectations in the areas of:

1. Ethics
2. Labor
3. Health & Safety
4. Environment
5. Management Systems

Details are available in Novartis **Third Party Code of Conduct**, which is available at the internet address referenced below.

Our aim is to engage in a constructive dialogue with our business partners around the goals of Corporate Citizenship. We want to create a climate of trust where Third Parties feel free to approach us to discuss the different challenges faced, and how we can work together to find solutions. Whilst we recognize that our business partners are already obliged to meet local and national standards, we feel it is important in a global environment that we should strive to meet the highest standards in the appropriate local context.

For further information on our commitment to corporate citizenship please visit our internet site:
www.novartis.com/corporatecitizen

For more information about our Third Party Code, please consult our internet site:
www.novartis.com/supplier or as well www.pharmaceuticalsupplychain.org

If you have any questions regarding the Third Party Code of Conduct or the expectations for Novartis suppliers, please contact

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We thank you in advance for your support of our efforts and look forward to continued partnership with you.

With best regards,

Purchasing Team